



MGI Digital Technology Covid-19 Update

Fresnes March 17, 2020 - The MGI Digital Technology Group continues to monitor the evolution of the Covid 19 pandemic on a daily basis.

As part of the containment strategy decided by the authorities to combat the spread of Covid 19, we are making every effort to comply by focusing on the health and safety of our staff, customers and partners.

In order to minimize potential spread stemming from in person contact, we have taken the following actions:

- The French based industrial sites of Fresnes (Headquarters and factory), Descartes and Limoges are closed; front desk and reception services have been suspended. Our American subsidiary, MGI USA, is currently open and supporting our customers in the Americas.
- To allow our customers to continue operating their equipment, MGI France will be making deliveries of parts and consumables twice a week.
- Our technical and administrative staff remains at your disposal and making every effort to assist you using the latest remote tools available.
- The MGI HQ Technical Hotline Services are now operated exclusively by email:
 - hotline@mgi-fr.com
 - hotlineKM@mgi-fr.com (email reserved for Konica Minolta teams)
 - remote maintenance will be provided by our teams.

These exceptional measures are temporary and will end as soon as things return to normal.

We thank you for your trust and your loyalty, and we are sure that together we will overcome this unprecedented crisis.

Take care of yourself and your loved ones.

Edmond Abergel

Ceo.

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